Make sure you check the new train timetable carefully for changes to your service available from onboard train staff, Papakura Station or from the Britomart Information Kiosk.

Phone 366 6400 or visit <u>www.maxx.co.nz</u> for more information.

Auckland Regional Transport Authority (ARTA) together with Connex Auckland, is working to improve your train services. Services are funded by ARTA and operated by Connex Auckland.



Public Transport Information Call 366 6400 Text 3666 WWW.MAXX.CO.NZ

Be prepared Your service may be changing



Starting Monday 14 February on the Southern and Eastern Lines, new services are being introduced, some trips will be quicker and your current services may have changed.





New timetable 14 February 2005

Will my normal service change?

Yes, times for most peak services on the Southern and Eastern lines will change - your normal train time or service could be different, and you may need to change trains to get to your destination.

What service changes will there be?

- Additional capacity on morning and afternoon peak services running between Otahuhu and Britomart via the Eastern Line.
- Additional morning and afternoon peak services for Otahuhu and Glen Innes stations on the Eastern Line.
- Most existing peak services to and from Papakura via the Eastern Line will change to "limited express" services. They will no longer stop at all stations and you may need to change trains at Otahuhu.
- From most stations, peak train times will change slightly. For passengers using Panmure, Meadowbank and Orakei stations, peak train times may change by up to 15 minutes.
- Trains will no longer pick up and drop off passengers at Wiri Station, improving journey times and time keeping on the Southern Line. Further information is available for passengers currently using Wiri Station.

How do I know if I need to change trains?

If you are travelling from the South and wish to go to Westfield, Panmure, Meadowbank or Orakei during the morning peak, you will probably need to change trains at Otahuhu.

Likewise, if you are travelling to the South from Westfield, Panmure, Meadowbank or Orakei during the afternoon peak, you will probably need to change trains at Otahuhu.

If you need to change trains, you will also need a transfer ticket.

What is a transfer ticket?

A transfer ticket allows you to travel on two trains during your journey. Make sure you purchase your ticket for your final destination and request a transfer ticket to allow you to transfer trains. You must present your transfer ticket for collection by train staff in order to travel on your second train.

If I have a 10-ride ticket, do I still need a transfer ticket?

Yes. If you are travelling on a 10-ride ticket, it will be clipped on the first train but you will still need a transfer ticket for the second part of your journey. This needs to be collected by train staff on your second train.

Will a transfer ticket cost me more money?

No. The price of your journey will remain the same.

